

ATTORNEYS AT LAW

J. DAVID KRYGER
DELL A. ALEXANDER
JAMES C. EGAN
RANDY M. ELMER
ROBERT D. CARLSON

"A Voice for You"

October 28, 2003

Cheryl Pelegrini
Department of Justice
Civil Enforcement Financial Fraud
1162 Court St NE
Salem, OR 97312

Dear Ms. Pelegrini:

RE: Northwest Direct Teleservices, Inc.

Please be advised that I represent Max Zweizig, an employee of Northwest Direct Teleservices, Inc., an Oregon corporation.

Mr. Zweizig has become aware of an enterprise within his company which involved the fraudulent billing of hours for work that had not been completed. It appeared from the documents which Mr. Zweizig received that in multiple instances several employees at Northwest were involved in a pattern of over billing several clients.

Mr. Zweizig is also concerned that these acts may have been perpetuated through the mail or over the world wide web.

Mr. Zweizig felt compelled to disclose these potential violations of the Racketeer Influenced and Corrupt Organization Statutes. He has reported the potential violations to the company's chief executive officer, Timothy C. Rote but is unable to ascertain whether or not the matter is being resolved.

You can contact Mr. Timothy Rote at 5285 SW Meadows Road, Suite 440, Lake Oswego, OR 97305.

KRYGER ALEXANDER EGAN ELMER & CARLSON PC MAILING ADDRESS: PO BOX 279, ALBANY OR 97321-0083

507 SW WASHINGTON, ALBANY OR 97321-2331 355 MILLER ST SE, SALEM OR 97302-4247

Arb Ex 15

EG1001

FAX 541-967-8225 FAX 503-581-3456

ALBANY: 541-928-6171 LEM: 503-581-9770 October 28, 2003 Page 2

You can contact my client through me.

If you have any questions or need for documentation, please feel free to call.

Yours very truly,

KRYGER, ALEXANDER, EGAN, ELMER & CARLSON, P.C.

James 6. Egan7 7 egan@krygerlaw.com JCE:jmf

cc F. Douglas Harcleroad, Lane County District Attorney Timothy C. Rote

EG1002

Arb Ex 17
Page 2