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ATTORNEYS AT LAW

"A Voice for You"

October 28, 2003

Timothy C. Rote
5285 SW Meadows Road
Lake Oswego, OR 97035

Dear Mr. Rote:

RE: Max Zweizig

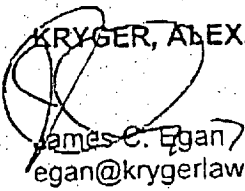
I represent Mr. Zweizig concerning his employment at Northwest Direct Teleservices, Inc. As you are aware, Mr. Zweizig became aware of billing practices last week. These particular billing practices may have violated the law.

Mr. Zweizig informed you about this situation and he is unaware of any action that you may have taken to correct the situation. He is very concerned for you and your company. Nevertheless, he felt compelled to report these violations to the Financial Fraud Division for the Oregon Attorney General. I am enclosing a copy of our letter to the Attorney General.

As Mr. Zweizig's attorney, I remind you that any retaliation against my client would amount to a violation of the Unfair Employment Practices Action, ORS 659A.203(1). Mr. Zweizig will continue to work diligently for your company while you and the Attorney General investigate this matter and correct any mistakes made by your subordinates.

Yours very truly,

KRYGER, ALEXANDER, EGAN, ELMER & CARLSON, P.C.


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